

PARTS AND SERVICE NOT COVERED

This agreement shall not include coverage of any labor or parts replacement for any type of water leak or any equipment or accessories that are not a part of the standard residential oil burner or its controls. This exclusion includes, without limitation: the cost of labor and materials for inspection, repairs or replacement of low water cut-offs, automatic water feeders, air filters, humidifiers, all valves, domestic hot water equipment, piping, expansion tanks, heating and water system accessories, boilers and boiler gaskets, baseboards and radiator heating apparatus, electronic air cleaners, oil line, gauges, tank piping, vent alarms, oil fills, unexposed wiring, heat exchangers, combustion chambers, chimneys, smoke pipe, draft regulators, draft inducers, circulator bearing assemblies, blower assemblies, set-back thermostats, heating/cooling thermostats, or any labor or material other than as expressly provided under the terms and conditions of this agreement.

The customer will be charged at Kelley Energy's prevailing rates when a service call is made necessary by, without limitation, any of the following causes:

- Emergency switch is found in the "off" position.
- Thermostat is not set properly.
- Boiler water level is improperly maintained.
- Radiator(s) require bleeding.
- Blown fuse.
- Customer tampering.
- Out of oil for which customer is responsible.
- Refusal of automatic delivery.
- Any other cause within customer's control.

GENERAL CONDITIONS

(Please Read)

1. This Agreement is available to customers who purchase 100% of their heating oil from Kelley Energy or its affiliated companies. This Agreement will automatically terminate if the customer ceases to use the Company's heating oil, fails to pay for all fuel oil, parts, labor or other chargeable items when due, or renders or permits anyone other than the Company to render service to the burner and equipment, unless so instructed beforehand by Company. There shall be no obligation upon Company to perform any service or provide parts after termination of this Agreement. Upon termination, there shall be no refund or credits allowed.
2. THIS AGREEMENT IS OFFERED TO NEW BURNER SERVICE ACCOUNTS SUBJECT TO INSPECTION AND APPROVAL OF EQUIPMENT; ANY REPAIRS REQUIRED TO PLACE EQUIPMENT IN ACCEPTABLE CONDITION ARE EXCLUDED AND WILL BE CHARGED SEPARATELY. Prices quoted refer to most domestic type burners and shall be limited to equipment rated at a maximum firing rate of 2.90 gallons per hour.

3. This Agreement will become effective on the billing date immediately following the inspection and approval of your equipment as required under provision of the preceding paragraph, and will automatically renew itself on a year-to-year basis thereafter unless either party gives at least 30 days prior written notice of termination, or there is a termination under paragraph 1.
4. This Agreement is non-transferable, and does not cover Timkin, General Electric, low pressure or vaporizing oil burners.
5. This Agreement does not cover repair or service of oil burner equipment damaged due to fire, flood, lightning, freeze-up, and other acts of God, nor Local, State, or Federal Government Acts or Requests, nor service calls caused by improper setting of thermostat, switches in "off" position, inadequate water in boiler or inadequate oil in tank, or tampering with equipment. We are not responsible for replacing obsolete parts, or any parts unavailable through normal local sources of supply, or furnishing a new oil burner.
6. The Company warrants that all service performed and parts installed by it shall be in a good and workmanlike manner, and fit for their particular intended use. Company shall be liable solely for repair to the heater or burner and related equipment caused by its negligence, but not otherwise, and under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective heater or burner, or for loss or damage resulting from operation or non-operation of said equipment. Delays in performing service, making repairs or installation of parts, because of strikes, accidents, explosions, shortages, or other conditions beyond the control of Company shall excuse the Company from performances of this Agreement.
7. All promises and understandings are contained in this Agreement. No additional promises on the part of Company or modifications to this Agreement shall be binding unless made in writing and executed by an authorized representative of Company.
8. The Company reserves the right to cancel the contract if it is found that the heating equipment is obsolete or uninsurable.

This Oil Burner Service Agreement does not obligate us for repairs due to boiler or furnace failures, defects in radiators, water logged expansion tanks, water leaks, piping systems, duct work, registers, flow valves, relief valves, pressure reducing valves, circulator bearing assemblies, zone valves, domestic hot water equipment and accessories, hot water coils, air conditioning equipment, or failure of electricity. Labor and material for any of the above will be billed at the hourly rates in effect.

***Emergency Service** is strictly warranted by "no heat", "serious oil leaks" or other "dangerous situations".

HEATING & AIR CONDITIONING



DIVISIONS
Craig Fuel Co., Inc.
Art Campbell Heating
Master Oil Co., Inc.

Comfort Insurance

SAME DAY EMERGENCY SERVICE

OIL BURNER PROTECTION PLAN



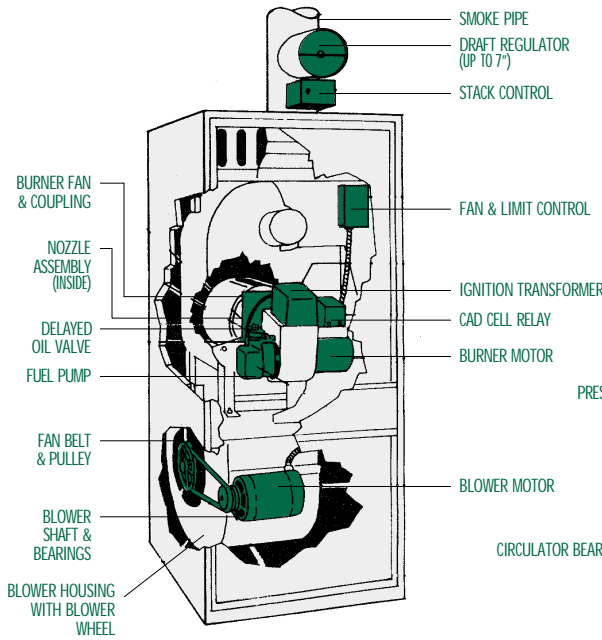
2700 ROBERTS AVENUE • PHILADELPHIA, PENNSYLVANIA 19129
CALL 215-225-5400 OR 610-642-0200

Ask about our other service plans:

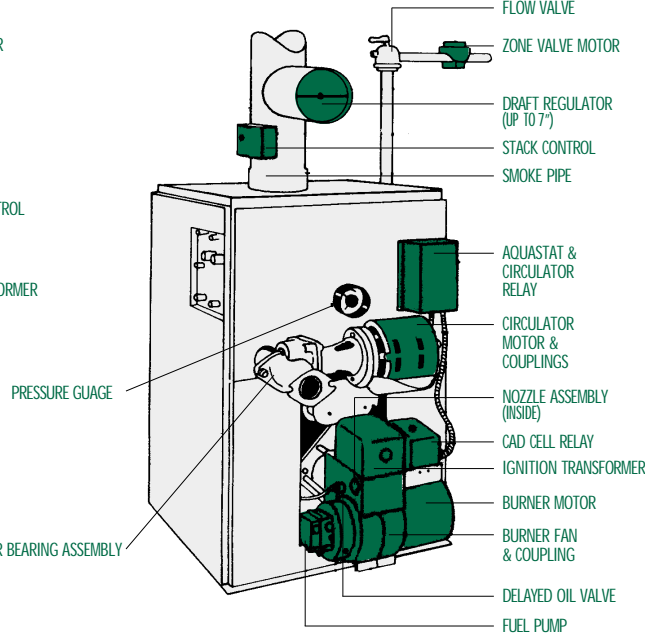
- GAS HEATER
- AIR CONDITIONER
- WATER HEATER
- HEAT PUMPS

OIL BURNER PROTECTION PLAN

OIL FURNACE



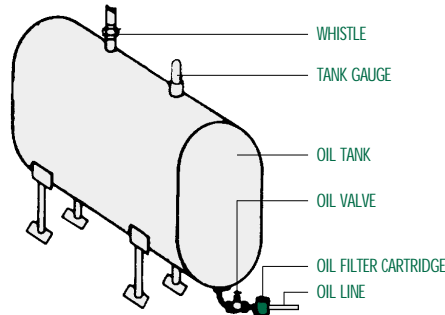
OIL BOILER



Parts not covered can be serviced on a time and material basis.

Service during overtime hours will be billed at 1.5 times our regular labor rate.

PLEASE READ REVERSE SIDE.



NOTICE: Customer is to provide and maintain suitable storage tank with outside connections with fill and vent alarm of proper size. We shall not be liable for damage due to bad location, old pipe, clogged pipe or inadequate vent pipe.

OIL BURNER PROTECTION PLAN

(AVAILABLE TO AUTOMATIC DELIVERY CUSTOMERS ONLY)

This plan covers 24 Hour Emergency Service and to repair/replace when necessary the following parts:

Burner Replacement Parts and Controls

- ✓ Burner Coupling
- ✓ Burner Blast Tube
- ✓ Burner Fan
- ✓ Burner Flange Gasket
- ✓ Burner Motor
- ✓ Buss Bar Transformer
- ✓ Leads
- ✓ Cad Cell Assembly
- ✓ Cad Cell Eye
- ✓ Delayed Oil Valve
- ✓ Delayed Oil Valve Coil
- ✓ Electrodes
- ✓ End Cone
- ✓ Fire Matic Valve
- ✓ Flare Fittings
- ✓ Fuel Filter Cartridge
- ✓ Fuel Filter Complete
- ✓ Fuel Pump
- ✓ High Voltage Wiring
- ✓ Ignition Transformer
- ✓ Low Voltage Transformer
- ✓ Nozzle
- ✓ Nozzle Adapter
- ✓ Nozzle Line
- ✓ Fuel Pump Bleeder
- ✓ Fuel Pump Seal
- ✓ Fuel Pump Strainer
- ✓ Oil Line
- ✓ Oil Line Fittings
- ✓ Thermostat - Standard, Non-Setback

Additional Warm Air Systems Coverage

- ✓ Blower Fan Belt
- ✓ Fan Relay
- ✓ Fan & Limit Control
- ✓ Pulley
- ✓ Blower Motor (Not Exceeding 1/3 HP)
- ✓ Control Adjustments

Additional Hot Water Systems Coverage

- ✓ Circulator Coupling
- ✓ Circulator Motor (Not Exceeding 1/3 HP)
- ✓ Water Pressure Adjustments
- ✓ Aquastat Temperature Adjustments

Included With Oil Burner Protection Plan

- ✓ Free Oil Burner Tune-up With Heater Cleaning When Needed
- ✓ Free Heater Inspection With Efficiency Test When Needed
- ✓ A credit of \$100.00 towards the purchase of new basement or above ground oil tank
- ✓ A credit of \$150.00 towards the purchase of a new oil heating system
- ✓ Oil tank insurance available at an additional cost - please call office for insurance coverage information

**24 HOUR
EMERGENCY SERVICE**